Custom Software Development for Grant Processing System

PROJECT DETAILS

🏷 UX/UI Design, Custom Software Development, Other Design

📅 Jul 2022 - Oct 2022

💲 $10,000 to $49,999

> " *"The management style is result-driven, detail-oriented, and client-centric."*

PROJECT SUMMARY

deltAlyz Corp. created and developed a grant processing solution's middleware solution. They used SurveyMonkey and Blackbaud to build the creation, flow, and transfer of information.

PROJECT FEEDBACK

The client was impressed by deltAlyz Corp.'s adaptive and diligent approach to the UI/UX of the platform. They had a client-centric process that proactively managed risks and reports them through Ring Central and Microsoft Teams. They had an impressively patient and communicative team.

The Client

Please describe your company and your position there.

viaSport BC is a leading non-profit organization in the British Columbia amateur sport sector. At viaSport, we believe that all British Columbians deserve equitable opportunities to develop and realize their potential through sport – as an athlete, coach, official or volunteer.

The Challenge

For what projects/services did your company hire deltAlyz Corp., and what were your goals?

We were trying to develop an integration solution that connects our newly established grant application and processing system and our financial/accounting system. The integration aims to modernize, speed up, and automate grant and finance-related processes, as well as certain aspects of data collection.

Business Intelligence Developer, Grant Processing System

Nonprofit

Vancouver, British Columbia

CLIENT RATING

5.0
Overall Score
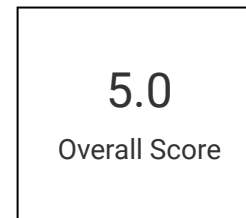
Quality:	5.0

Schedule:	5.0

Cost:	5.0

Would Refer:	5.0

The Approach

How did you select this vendor and what were the deciding factors?

They are Canada-based, have excellent references, and offer competitive pricing.

Describe the scope of work in detail, including the project steps, key deliverables, and technologies used.

Scope of work included the creation, flow, and transfer of information, including vendor information import, vendor information upload, vendor info deduplication, invoice creation, and Electronic fund transfer notification, from our grant system, SurveyMonkey Apply, to our financial system, Blackbaud. Key deliverables were a web-based middleware that achieves the above functions. Other than the web and software development of the middleware, and two integrated platforms, technologies used for the project were communication tools (i.e., MS Teams, Ring Central).

How many people from the vendor's team worked with you, and what were their positions?

There were three individuals in the core team. Two were software developers/engineers and one was the lead engineer and project manager.

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

We were impressed with the vendor's adaptive and diligent approach, and the deliverables (the integration user interface/middleware) were to our satisfaction.

Describe their project management style, including communication tools and timeliness.

The management style is result-driven, detail-oriented, and client-centric. The vendor conducted constant feedback sessions and SME interviews to address our needs and requirements. The vendor was proactively managing risks in situations, areas, or functions prone to anomalies or errors. Through Ring Central and Microsoft Teams, timely communication was engaged until the issues are properly resolved.

What did you find most impressive or unique about this company?

The vendor/service provider is professional, communicative, and adaptive. We were impressed by their client-centric approach, professional attitude, and quality of service provided. Throughout the process, the project manager/contact point was very patient and effectively communicated technical solutions to a non-technical audience. In dealing with unexpected roadblocks and situations, the vendor showed resilience and adaptive thinking to deliver the end product on time. Overall we had a satisfying experience with the vendor throughout the entire development process.

Are there any areas for improvement or something they could have done differently?

No.

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